

Global Privacy Policy for Customers – California Annex

Last Updated: 5 October, 2022

Effective Date: July 1, 2020

This California Annex will be applied if (i) you are a resident of the State of California of the United States, and (ii) the following Glico group companies process your personal data.

- Ezaki Glico USA Corporation
- Ezaki Glico Co., Ltd.

Notwithstanding any provisions of the Global Privacy Policy to the contrary, the following provisions will be substituted in lieu thereof.

California Privacy Notice

This California Privacy Notice contains disclosures required by the California Consumer Privacy Act (“CCPA”) and applies only to information we maintain that can identify, relate to, describe, is reasonably capable of being associated with, or could reasonably be linked, directly or indirectly, with a particular consumer or household (“California Personal Information”). For more information about what California Personal Information we collect, share, use, and sell, please see the following sections, as applicable. Consumers with disabilities may access this Notice by using a standard screen reader or contacting us using the contact methods identified in Section 7 below for additional information on accessibility.

1. California Personal Information We Collect

Ezaki Glico USA Corporation and Ezaki Glico Co., Ltd. (“Glico” or “we”) collected the following categories of California Personal Information in the preceding 12 months:

- a) Identifiers (such as first and last name, email address, or unique online identifiers)
- b) Internet or other electronic network activity information (such as browsing history, search history, interactions with a website, email, application, or advertisement).
- c) Geolocation information
- d) Sensory information (such as audio and electronic information)
- e) Inferences drawn from the above information about your predicted characteristics and preferences
- f) Other information about you that is linked to the personal information above

2. Categories of Sources of California Personal Information

We obtain California Personal Information from a variety of sources. In particular, we have collected California Personal Information from the following categories of sources:

- a) Consumers (when placing online orders or uploading reviews, opinions, comments, inquiries, and complaints; by email correspondence; by postal mail; by fax; or through in-person interactions);
- b) Visitors to our website;
- c) Service providers; operating systems and platforms; and
- d) Social networks.

3. Our Use of California Personal Information

We use and disclose California Personal Information for the following purposes:

- a) Our commercial purposes which include:
 - i. Communicating with you about our products, services, campaigns and events offered by Glico, including responding to your enquiries and complaints and providing news and information we think will be of interest to you.
 - ii. Monitoring and analyzing trends, usage, and activities in connection with our products and services, with an aim to improve or develop our products and services and distribute targeting advertising; thereby enabling commercial transactions.

- b) Our business purposes as identified in the CCPA, which include:
 - i. Auditing related to our interactions with you;
 - ii. Legal compliance;
 - iii. Detecting and protecting against security incidents, fraud, and illegal activity;
 - iv. Debugging;
 - v. Performing services (for us or our service provider) such as account servicing, processing orders and payments, analytics, and responding to your inquiries;
 - vi. Internal research for technological improvement;
 - vii. Internal operations;
 - viii. Activities to maintain and improve our services; and
 - ix. Other short-term, transient uses.

4. Recipients of California Personal Information

Within the preceding 12 months, we have disclosed or sold California Personal Information to the categories of third parties below:

Categories of Personal Information	Disclosed for business purposes to the following categories of third parties:	Sold to the following categories of third parties:
Identifiers	Marketing and analytics service providers Affiliates under the “Glico” brand	Third-party Internet advertising networks that provide you with relevant Internet-based advertisements across the Internet Third-party content providers
Internet or other electronic network activity information	Marketing and analytics service providers	Third-party Internet advertising networks that provide you with relevant Internet-based advertisements across the Internet. Third-party content providers
Geolocation information	Marketing and analytics service providers	Third parties on the Internet advertising networks that will work to provide you with relevant Internet-based advertisements across the Internet. Third-party content provider
Inferences drawn from the above information about your predicted characteristics and preferences	Marketing and analytics service providers	Third parties on the Internet advertising networks that will work to provide you with relevant Internet-based advertisements across the Internet. Third-party content providers

5. Your Rights Regarding California Personal Information

California residents have certain rights with respect to California Personal Information collected by businesses. If you are a California resident, you may exercise the following rights regarding California Personal Information, subject to certain exceptions and limitations:

- a) The **right to know** the categories and specific pieces of personal information we collect, use, disclose, and sell about you; the categories of sources from which we collected your personal information; our purposes for collecting or selling your personal information; the categories of your personal information that we have either sold or disclosed for a business purpose; and the categories of third parties with which we have shared personal information.
- b) The **right to request that we delete** the personal information we have collected from you or maintain about you
- c) The **right to opt out of our sale(s)** of your personal information
- d) The **right not to receive discriminatory treatment** for the exercise of the privacy

rights conferred by the CCPA

e) **Other California Privacy Rights.** Under California’s “Shine the Light” law (Civil Code Section § 1798.83), you, as a California resident, may ask us to request a list of the categories of personal information (if any) we disclosed to third parties for their own direct marketing purposes in the preceding calendar year and the names and addresses of those third parties. You may also ask us to refrain from sharing your personal information with third parties for their marketing purposes.

To exercise any of the above rights, please contact us using the following information and submit the required verification information, as further described below:

- a) By phone at 833-251-0144
- b) Via email to info@glicousa.com
- c) To opt out of sales, online at “[Do Not Sell My Personal Information](#)” page

Verification Process and Required Information. Note that we may need to request additional information from you to verify your identity or understand the scope of your request, although you will not be required to create an account with us to submit a request or have it fulfilled. We will require you to provide certain personal information to countercheck with our records.

Authorized Agent. You may designate an authorized agent to make a CCPA request on your behalf by submitting this [FORM](#) via e-mail.

6. Minors’ Right to Opt In

We do not have actual knowledge that we sell California Personal Information of minors under 16 years of age.

7. Contact for More Information

For questions or concerns about our group’s privacy policy or practices, please contact us by using the information below.

- a) By phone at 833-251-0144
- b) Via email to info@glicousa.com