

Global Privacy Policy for Customers – California Annex

Last Updated: April 22, 2025

Effective Date: October 5, 2022

This California Annex (this “Annex”) applies if (i) you are a resident of the State of California of the United States, and (ii) personal information about you is collected by or shared with the following Glico group companies (collectively, “Glico” or “we”):

- Ezaki Glico USA Corporation
- Ezaki Glico Co., Ltd. (only when Ezaki Glico USA Corporation shares California Personal Information (as defined below) with Ezaki Glico Co., Ltd.)

Notwithstanding any provisions of the Global Privacy Policy to the contrary, the following provisions of this Annex will be substituted in lieu thereof. Consumers with disabilities may access this Annex by using a standard screen reader or contacting us using the methods identified in Section 9 ‘Contact’ hereinbelow.

California Privacy Notice

This Annex constitutes the California Privacy Notice (the “Notice”) that contains disclosures required by the California Consumer Privacy Act as amended by the California Privacy Rights Act and its implementing regulations (the “CCPA”). This Notice applies only to California residents and only to information that can identify, relate to, describe, is reasonably capable of being associated with, or could reasonably be linked, directly or indirectly, with a particular consumer or household (“California Personal Information”).

Especially, information on the categories of personal information we collect and whether we sell or share personal information is contained in Section 1 ‘California Personal Information We Collect’ and Section 5 ‘Disclosure, Sale, and Sharing of California Personal Information’ below. Information on the length of time the business intends to retain personal information is contained in Section 2 ‘Retention Period’ below, and information on your rights is contained in Section 7 ‘Your Rights Regarding California Personal Information’ below.

1. California Personal Information We Collect

Glico collected the following categories of California Personal Information in the preceding 12 months:

- Personal and online identifiers (such as first and last name, email address, IP address, or unique online identifiers);
- Commercial or transactions information (such as shipping address, records of products purchased, obtained, or considered);
- Characteristics of protected classifications under the law (such as gender);
- Internet or other electronic network activity information (such as browsing history, search history, or interactions with our website, email, application, or advertisements browser and device characteristics);

- Geolocation data;
- Professional or employment-related information (such as employer and title);
- Inferences drawn from the above information about your predicted characteristics and preferences
- Sensitive personal information (credit card information and accessibility profiles (e.g. motor impaired/color blind etc.)
- Other information about you that is linked to the personal information above.

2. Retention Period

Glico will periodically review California Personal Information held by us to ensure that such information is accurate and up to date. Glico will also retain California Personal Information only for so long as it is necessary (subject to our internal policies on data retention if applicable ones exist or subject to applicable laws and regulations if such policies applicable do not exist) and will use reasonable efforts to delete it without delay after it becomes not necessary.

3. Categories of Sources of California Personal Information

We collect / obtain California Personal Information from the following categories of sources:

- Consumers (through email or SNS correspondence, postal mail, fax, or in-person interactions);
- Service providers; operating systems and platforms; and
- Advertisers, advertising networks, and social networks.

4. Our Use of California Personal Information

The purposes of our use of California Personal Information are as set forth in our Global Privacy Policy.

Under the CCPA, these purposes are categorized as follows;

- a) “Commercial purposes” as identified in the CCPA include:
 - i. Communicating with you about our products, services, campaigns and events offered by Glico, including responding to your enquiries and complaints and providing news and information we think will be of interest to you.
 - ii. Monitoring and analyzing trends, usage, and activities in connection with our products and services, with an aim to improve or develop our products and services and
 - iii. Distributing targeting advertising; thereby enabling commercial transactions.
- b) “Business purposes” as identified in the CCPA include:
 - i. Monitoring and analyzing trends, usage, and activities in connection with our products and services, with an aim to improve or develop our products and services;
 - ii. Distributing advertisements relevant to your interests;
 - iii. Auditing related to our interactions with you;

- iv. Legal compliance;
- v. Detecting and protecting against security incidents, fraud, and illegal activity;
- vi. Debugging;
- vii. Performing services (for us or our service provider) such as account servicing, processing orders and payments, analytics, and responding to your inquiries;
- viii. Internal research for technological improvement;
- ix. Internal operations;
- x. Activities to maintain and improve our services; and
- xi. Other short-term, transient uses.

5. Disclosure, Sale, and Sharing of California Personal Information

Within the preceding 12 months, we have disclosed, sold, or shared California Personal Information to the following categories of third parties for our business and commercial purposes described in Section 4 ‘Our Use of California Personal Information’ above.

Categories of California Personal Information	Disclosed for business purposes to the following categories of third parties:	Sold to or shared with the following categories of third parties:
Personal and online identifiers	<ul style="list-style-type: none"> • Service providers • Affiliates under the “Glico” brand 	<ul style="list-style-type: none"> • Third- party internet advertising networks, data management platforms, social networking services, and other third parties that provide you with internet- based targeting advertisements across the internet or other contents targeted to you based on your interests or preference. • Retail stores • Third-party E-commerce platforms that provide services such as order tracking, customizable wishlist, and subscription

Commercial or transactions information	<ul style="list-style-type: none"> • Service providers • Affiliates under the “Glico” brand 	<ul style="list-style-type: none"> • Third- party internet advertising networks, data management platforms, social networking services, and other third parties that provide you with internet- based targeting advertisements across the internet or other contents targeted to you based on your interests or preference • Company to provide service for efficient shipping including online tracking
Characteristics of protected classifications under the law	<ul style="list-style-type: none"> • Service providers • Affiliates under the “Glico” brand 	<ul style="list-style-type: none"> • Third- party internet advertising networks, data management platforms, social networking services, and other third parties that provide you with internet- based targeting advertisements across the internet or other contents targeted to you based on your interests or preference
Internet or other electronic network activity information	<ul style="list-style-type: none"> • Service providers • Affiliates under the “Glico” brand 	<ul style="list-style-type: none"> • Third- party internet advertising networks, data management platforms, social networking services, and other third parties that provide you with internet- based targeting advertisements across the internet or other contents targeted to you based on your interests or preference
Geolocation data	<ul style="list-style-type: none"> • Service providers • Affiliates under the “Glico” brand 	<ul style="list-style-type: none"> • Third- party internet advertising networks, data management platforms, social networking services, and other third parties that provide you with internet- based targeting advertisements across the internet or other contents targeted to you based on your interests or preference
Professional or employment-related information	<ul style="list-style-type: none"> • Service providers • Affiliates under the “Glico” brand 	None.

Inferences from the above information to create a profile predicting your preferences and characteristics	<ul style="list-style-type: none"> • Service providers • Affiliates under the “Glico” brand 	Third- party internet advertising networks, data management platforms, social networking services, and other third parties that provide you with internet- based targeting advertisements across the internet or other contents targeted to you based on your interests or preference
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6. Use or Disclosure of Sensitive Personal Information

We do not use or disclose sensitive part of California Personal Information for purposes other than as permitted under the CCPA.

7. Your Rights Regarding California Personal Information

California residents have certain rights with respect to California Personal Information we collect. If you are a California resident, you may exercise the following rights regarding your California Personal Information, subject to certain exceptions and limitations as stipulated under the CCPA and other applicable laws and regulations:

- The **right to know** the categories and specific pieces of personal information we collect, about you; the categories of sources from which we collected your personal information; the purposes of our collecting, selling, or sharing your personal information; the categories of your personal information that we have disclosed for a business purpose, sold, or shared; and the categories of third parties with which we have disclosed, sold, or shared personal information;
- The **right to request that we delete** the personal information we have collected from you or maintain about you;
- The **right to correct inaccurate** personal information we maintain about you;
- The **right to opt out of our sale(s) or sharing** of your personal information; and
- The **right not to receive discriminatory treatment** for the exercise of the privacy rights conferred by the CCPA.

To exercise any of the above rights, please contact us using the following information and submit the required verification information described below:

- By phone at 833-251-0144;
- Via e-mail to info@glicousa.com;
- By submitting [this webform](#);

Verification Process and Required Information. Note that we may need to request additional information from you to verify your identity or understand the scope of your request, although you will not be required to create an account with us to submit a request or have it fulfilled. We will require you to provide certain personal information (e.g., your name and email address) to countercheck with our records.

To opt- out of sales or sharing of California Personal Information, please select and implement either of the following measures:

- To use the [“Do Not Sell or Share My Personal Information”](#) page.
- To install the Global Privacy Control, which is a device-specific browser or browser extension, please visit <https://globalprivacycontrol.org/>. We recognize the Global Privacy Control opt-out preference signal, and read such signals as requests to opt-out of sales and sharing of personal information.

Authorized Agent. You may designate an authorized agent to make a CCPA request on your behalf by submitting this FORM via e-mail to info@glicousa.com.

8. Minors’ Rights

We do not have actual knowledge that we sell or share California Personal Information of minors under 16 years of age.

9. Contact for More Information

For questions or concerns about this Annex or our privacy practices, please contact us using the information below:

- By phone at 833-251-0144
- Via email to info@glicousa.com